MVP HEALTH CARE - H5613

2018 Medicare Star Ratings*

The Medicare Program rates all health and prescription drug plans each year, based on a plan's quality and performance. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

1. An Overall Star Rating that combines all of our plan's scores.

2. Summary Star Rating that focuses on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

*   How our members rate our plan's services and care;

*   How well our doctors detect illnesses and keep members healthy;

*   How well our plan helps our members use recommended and safe prescription medications.

For 2018, MVP HEALTH CARE received the following Overall Star Rating from Medicare.

<div align="center">Not enough data available*</div>

We received the following Summary Star Rating for MVP HEALTH CARE's health/drug plan services:

Health Plan Services: Not enough data available
Drug Plan Services: Not Offered
The number of stars shows how well our plan performs.

★★★★★	5 stars - excellent
★★★★	4 stars - above average
★★★	3 stars - average
★★	2 stars - below average
★	1 star - poor

*Some contracts do not have enough data to rate performance.

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time at 800-324-3899 (toll-free) or 800-662-1220 (TTY), from October 1 to February 14. Our hours of operation from February 15 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time.

Current members please call 800-665-7924 (toll-free) or 800-662-1220 (TTY).

*Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from one year to the next.

MVP Health Plan, Inc. is an HMO-POS/PPO/MSA organization with a Medicare contract. Enrollment in MVP Health Plan depends on contract renewal.