

DATE:		ID #:		
FIRST NAME:		LAST NAME:		
Dear Member:				
us to verify and update our re	cords periodi The information	cally. Please answern you provide will r	er the fol emain <b>c</b> e	t administers Medicare, requires llowing questions about your onfidential and will not affect your
If both you and your spouse r questionnaires.	eceive a copy	of this questionnai	re, pleas	se complete and return both
Do you have any prescription after your enrollment with MV		ge <u>other than</u> MVP'	s Medica	are Part D that is effective on or
□ No other pharmacy	coverage. [	Stop and return this	to the a	ddress in the grey box below.]
☐ Yes, I have other p	harmacy cove	erage. [Please con	tinue to	the next section.]
Please check <b>any</b> of the follow below), <b>not</b> your MVP Medica				macy insurance card (see sample llowing information.
	Your Rx Card	SAMPLE		
	MEMBER ID NUMBER rxPCN rxBIN rxGRP	JANE SMITH 123456789 P98765432 123456 NYEPIC		
☐ New York State EPIC				
Member ID:		Rx Group: NYE	EPIC	Rx BIN: 012345
☐ Other State Assistance Program State of Residence :		N	/lember	ID:
Rx Group:				

□ VA (Veterans Affairs) Pharmacy Bene	etit
□ Other (Example: Employer Group Cove Plan Name:	Member ID:
If coverage is through an Employer	Group, are you still working?
□ Yes	
□ No	
If you checked "Yes", please list the name	of the Employer Group:
are not able to complete this questionnaire by	re to the address shown in the grey box below. If you yourself, please have a family member or caregiver help be pharmacy insurance card you used to fill this form out.

are not able to complete this questionnaire by yourself, please have a family member or caregiver help you. If you are able to send a photocopy of the pharmacy insurance card you used to fill this form out, please include it with the questionnaire.

If you have any questions, please call the MVP Medicare Customer Care Center at **1-800-665-7924**. **TTY users should call 1-800-662-1220**. **Representatives are available to serve you**: Monday – Friday from 8 am – 8 pm and Saturday from 8 am – 4 pm. **From October 1st – February 14<sup>th</sup>**, representatives are available every day, from 8 am – 8 pm. If you are a USA Care member, please call **1-888-597-4419**.

Sincerely,

Vice President, Service Operation

Sue A. Brown

## **Statement of Confidentiality**

MVP Health Care respects your right to privacy. Your responses to this questionnaire will not be shared with anyone without your prior consent. All the information that would let someone identify you or your family will be kept private. The information you provide will remain confidential and will not affect your Medicare coverage or your membership with MVP Health Care.

## Please return the questionnaire to:

Coordination of Benefits Department | MVP Health Care | PO Box 2207 | Schenectady, NY 12301